



**Rancho California  
Water District**



# **Customer Guide Rates & Charges**

**Effective July 1, 2017**

*Subject to Change Without Notice*

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# WATER RATES

## Rancho Division

Potable Water Rates (\$ per Hundred Cubic Feet)

	July 1, 2017		
Residential, Multifamily, Landscape	Standard	<sup>(1)</sup> Pre 03 Annex	<sup>(2)</sup> Post 03 Annex
Tier 1	\$0.700	\$2.404	\$2.619
Tier 2	\$1.480	\$2.404	\$2.619
Tier 3	\$2.660	\$2.660	\$2.660
Tier 4	\$6.730	\$6.730	\$6.730
	July 1, 2017		
Commercial, Industrial, Agricultural, Agricultural-Domestic, & Other	Standard	<sup>(1)</sup> Pre 03 Annex	<sup>(2)</sup> Post 03 Annex
Tier 1	\$1.260	\$2.404	\$2.619
Tier 2	\$3.020	\$3.020	\$3.020
Tier 3	\$6.880	\$6.880	\$6.880

<sup>(1)</sup> Rate for certain properties annexed into the District before 2003

<sup>(2)</sup> Rate for certain properties annexed into the District after 2003

During a declared water shortage, *Allocation Surcharges* (see page 5) may be assessed.

## Rancho Division

Rates for Energy Charges (\$ per Hundred Cubic Feet)

Rate by Pump Zone in HCF (Addition to Water Commodity Rate)	July 1, 2017
1305	\$ -
1380	0.03600
1485	0.08640
1550	0.11760
1610	0.14640
1790	0.23280
1880	0.36720
2070	0.36720
2350	0.50160

# WATER RATES

## Santa Rosa Division

Potable Water Rates (\$ per Hundred Cubic Feet)

	July 1, 2017		
<b>Residential, Multifamily, Landscape</b>	<b>Standard</b>	<sup>(1)</sup> Pre 03 Annex	<sup>(2)</sup> Post 03 Annex
<b>Tier 1</b>	\$1.120	\$2.404	\$2.619
<b>Tier 2</b>	\$2.030	\$2.404	\$2.619
<b>Tier 3</b>	\$2.660	\$2.660	\$2.660
<b>Tier 4</b>	\$6.800	\$6.800	\$6.800
	<b>July 1, 2017</b>		
<b>Commercial, Industrial, Agricultural, Agricultural-Domestic, &amp; Other</b>	<b>Standard</b>	<sup>(1)</sup> Pre 03 Annex	<sup>(2)</sup> Post 03 Annex
<b>Tier 1</b>	\$1.800	\$2.404	\$2.619
<b>Tier 2</b>	\$2.990	\$2.990	\$2.990
<b>Tier 3</b>	\$6.870	\$6.870	\$6.870
<b>Local Water Sustainability Rate</b>	<b>Current Rates</b>		<b>July 1, 2017</b>
The local water sustainability rate will be added to each tier for all customers per hcf. This excludes the annexed customers.	\$0.040***		

<sup>(1)</sup> Rate for certain properties annexed into the District before 2003

<sup>(2)</sup> Rate for certain properties annexed into the District after 2003

\*\*\* The Local Water Sustainability rate applies to all usage in addition to the “Standard Rate” for potable water customers (R/M/L, Ag, Ag-Domestic, CII). This does not apply to the rates for Pre or Post Annex customers.

During a declared water shortage, *Allocation Surcharges* (see page 5) may be assessed.

## Santa Rosa Division

Rates for Energy Charges (\$ per Hundred Cubic Feet)

Rate by Pump Zone in HCF (Addition to Water Commodity Rate )	July 1, 2017
1305	\$-
1434	0.04902
1440 (1060, 1160)	0.05130
1500	0.07410
1670	0.13870
1990	0.26030
2160 (2153)	0.32490
2260	0.36290
2550	0.47310
2850	0.58710

## RECYCLED WATER (\$ per acre foot)

RANCHO DIVISION	
<b>Recycled Water</b>	\$357.50
<b>Monthly Service Charge</b>	\$20.00
<b>Recycled Construction Water</b>	\$948.00
<b>Monthly Service Charge</b>	\$20.00

SANTA ROSA DIVISION	
<b>Recycled Water</b>	\$357.50
<b>Monthly Service Charge</b>	\$20.00
<b>Recycled Construction Water</b>	\$948.00
<b>Monthly Service Charge</b>	\$20.00

Recycled Water Accounts are assessed the appropriate energy rate, in addition to recycled water rate.

## Wastewater

Monthly Sewer Service Charges - Per Equivalent Dwelling Unit (EDU)	
Santa Rosa Water Reclamation Facility (SRWRF)	\$40.75
Santa Rosa Water Reclamation Facility (SRWRF) - Fixed Capacity Charge	\$20.00

Wastewater Treatment Capacity Fees - Per Equivalent Dwelling Unit (EDU)	
Joaquin Ranch - Funded by Assessment District No. 2	
Santa Rosa Water Reclamation Facility ( SRWRF) - Improvement District No. 2	\$ 10,333

Eastern Municipal Water District	
Monthly Sewer Service Charges - Per Equivalent Dwelling Unit (EDU)	
Temecula Town Site	\$31.36
All Other Temecula	\$31.36

# Monthly Service Charges

Meter Size	Rancho	Santa Rosa
3/4 Inch	\$21.22	\$40.58
1 Inch	30.97	63.71
1- 1/2 Inch	53.30	110.80
2 Inch	80.75	174.62
2 Inch Turbine	137.15	290.93
3 Inch	234.32	469.90
4 Inch	456.13	991.19
6 Inch	727.59	1,581.33
8 Inch	1,089.19	2,251.76

**Note:** Meters are positive displacement meters, unless noted otherwise.



# Miscellaneous - Customer Charges

Potable Construction Water	\$4.353/Hundred Cubic Feet
Illegal Hydrant Use	\$600
Floating Fire Hydrant Construction Meter	
No Read Penalty	\$200
Construction Meter Location Penalty	\$200
Fire Hydrant Construction Meter Deposit	\$1,200
Based on 3" Turbine	
Construction Meter Deposit 750 GPM	\$1,500
Construction Meter Deposit 1025 GPM	\$3,000
Construction Meter Relocation	\$75
Meter Test Requests (3/4 inch to 2 inch)	\$50
Meter Test Requests (3- inch and larger)	\$100
Meter Obstruction Charge	\$77
Fire Service Charge:	
0 to 30,000 Sq. Ft.	\$ .002/sq. ft. of building
30,001 and up Sq. Ft.	\$ .001/sq. ft. of building
Unmetered Monthly Water Charge	\$52
Allocation Surcharge Level 1 (exceeding water budget/allocation between 1%-15%)	\$3.40/Hundred Cubic Feet
Allocation Surcharge Level 2 (exceeding water budget/allocation by more than 15%)	\$6.80/Hundred Cubic Feet

(During a declared water shortage, *Allocation Surcharges* may be assessed.)



Account Transfer/Set-up Charge	\$5
Next Day Turn On	\$23
Same Day Turn On (Before 10 a.m.)	\$23
Same Day Turn On (After 10 a.m.)	\$46
48-Hour Notice Processing Fee	\$20
D.T.O Delinquency charge for non-payment; or non-compliance (Monday - Friday, 8 a.m. to 5 p.m.)	\$46
D.TO Turn-Back-On (After Hours, Weekends, Holidays)	\$109
Non-Sufficient Fund/NSF Returned Check Fee	
Delinquent Charge	\$25
(% of Balance for first 30 days/\$10.00 min.)	
(% additional each 30 days thereafter)	10%
Penalty for :	
Cutting District Lock	\$125
Cutting Lock after 1st Offense	\$250
Straight Lining Across Meter	\$125
Straight Lining after 1st Offense	\$250
Cutting Angle Meter Stop	\$125
Replacement of Pulled Meter	\$100

# Fee For Service

Description/Item	Fee	Deposit
Water Availability Letters		
Single Lot	\$180	
Tract/Parcel Map	\$300	
Fire Hydrant Location Map & Flow Capability Modeling	\$300	
Permits - Tenant Improvement, and Waste Discharge	\$300	
Geographical Information System (GIS) Data Request Fee	\$92/HR	
Topographic Map	\$25	
Topographic w/Aerial	\$35	
Black Line Copies (24" x 36") \$12 Each (Printed) \$12 Set (Electronic)	\$12	
Engineering:		
Project Planning/Hydraulic Evaluation		\$1,500
Plan Review Pipelines—Up to 1,000 Linear Feet		\$4,000
Per Linear Foot Thereafter		\$1.00
Plan Review Miscellaneous Appurtenances (DCDAs, FHs, Meters, etc.) - up to 4 appurtenances		\$4,000
Misc. Appurtenances (DCDA's FH's Meters, etc.) Add'l 4 appurtenances groupings		\$1,000
Plan Review On Site Recycled Irrigation System		\$4,000
Site License, Land Lease and Encroachment Permits		\$5,000
Grant of Easement by RCWD (property compensation not included)		\$3,000
Inspections:		
Pipelines—Up to 1,000 Linear Feet		\$5,500
Per Linear Foot Thereafter		\$2.00
Miscellaneous Appurtenances (DCDAs, FHs, Meters, etc.) - up to 2 App. Groupings		\$2,500
Misc. Appurtenances (DCDAs, FHs, Meters, etc.) Add'l 2 App. Groupings		\$1,000
On Site Recycled Water System		\$5,000
3/4" Detector Check Meter Fee		\$325
Inspections Requiring a Shutdown or Water Quality Testing		\$2,500
Post Construction Record Drawing Preparation & Processing/GIS Conversion (per page of plan)	\$125	
Annexation Processing Deposit		\$10,000
Annexation Acreage Fee (per acre)		
Rancho Division	\$5,210	
Santa Rosa Division	\$3,873	
CFD/Assessment District Request		\$10,000
Assessment District Pay-Off Administrative Fee	\$25	
Request for RCWD Participation in Joint Community Facilities Financing Agreement (JCFA)		\$5,000
Water Supply Assessment—Deposit		\$20,000
Sewer Lateral Sampling Wyes/Inspections, etc.	\$155	
Non-Compliance Sampling and Unauthorized Use Charges	\$105	
Non-Compliance Inspection	\$130	
Non-Compliance Inspection/Meeting	\$210	
Bond Split Deposit		\$1,500
Per Parcel	\$35	
Meter Relocation — Deposit (3/4 Inch to 2 Inch)		\$2,000
Meter Downsize/Upsize — Deposit (3/4 Inch to 2 Inch)		\$1,300

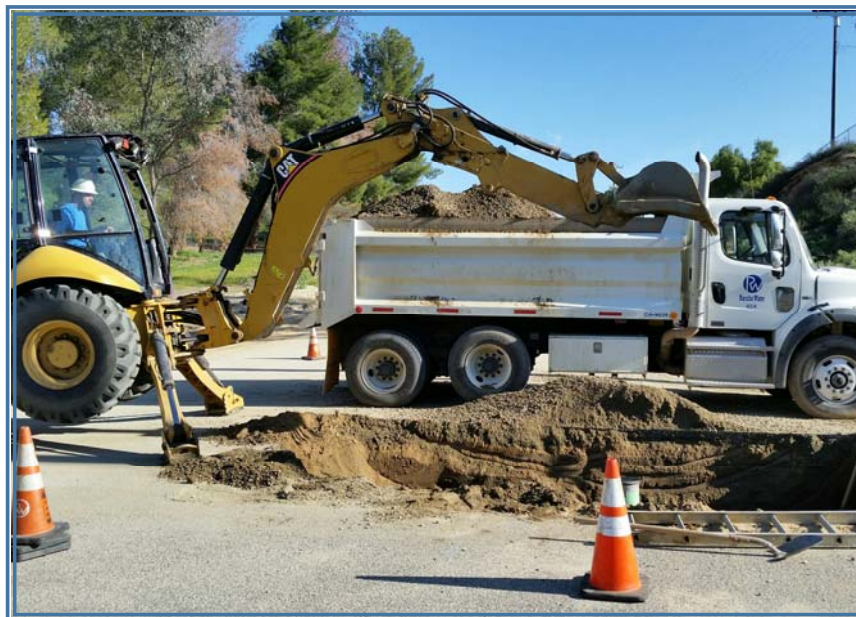


## Fee For Service cont.

Description/Item	Fee	Deposit
RP Device		
Initial Certification Fee	\$180	
Recertification Fee	\$150	
Application Process Fee (non-refundable)	\$50	

*Fees/Deposits for items not covered above to be determined at time of request and submittal, based on the estimated cost to provide service .*

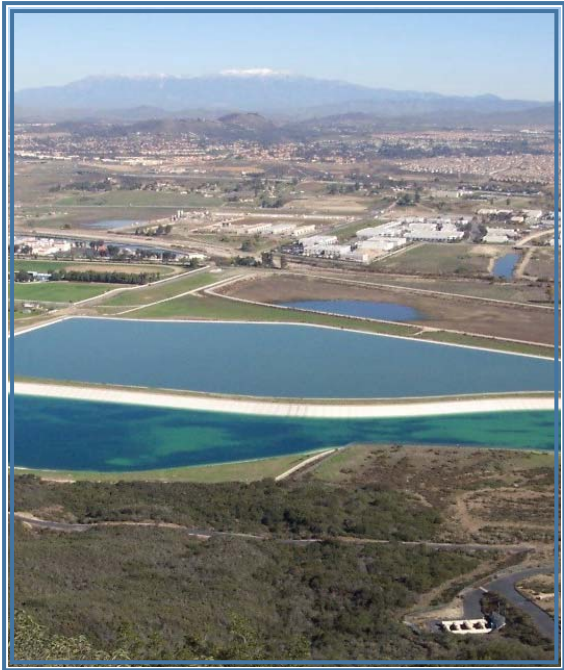
**NOTE:** Those services indicated in the “Deposit” column are an estimate of District cost to provide the indicated service. The District reserves the right to adjust deposit amounts (either higher or lower) based upon project size and/or capacity. Should the actual cost to perform the indicated service exceed the deposit amount, the customer will be invoiced the difference. Conversely, should the actual cost to perform the indicated service be less than the deposit collected, the customer will receive a refund of the difference.



# Capacity Fee Schedule

Meter Size	Rancho Capacity Fee	Santa Rosa Capacity Fee
3/4 Inch	\$ 1,690	\$ 2,592
1 Inch	2,817	4,321
1-1/2 Inch	5,636	8,637
2 Inch	7,042	10,795
2 Inch Turbine	9,014	13,820
3 Inch	16,903	25,917
4 Inch	42,259	64,790
6 Inch	87,332	133,901
8 Inch	140,859	215,969

**Note:** Meters are positive displacement meters, unless noted otherwise.



# New Service Installation

(Meter Installation Deposit & Capacity Fee)

Meter Size	Drop In Installation		Full Installation	
	Rancho Division	Santa Rosa Division	Rancho Division	Santa Rosa Division
3/4 Inch Single	\$2,478	\$3,380	\$7,580	\$8,482
1 Inch	3,763	5,267	8,780	10,284
1-1/2 Inch	6,958	9,959	12,014	15,015
2 Inch	8,599	12,352	13,769	17,522
2 Inch Turbine	10,664	15,470	15,818	20,624
3 Inch				
4 Inch				
6 Inch				
8 Inch				

BASED UPON DETAILED ESTIMATE

**Note:** Meter Installation fees are on a deposit basis. If installation costs exceed the deposit amount, the customer will be billed for the difference.

# New Service Installation

(Meter and Pressure Regulator)

Meter Size	Drop In Installation		Full Installation	
	Rancho Division	Santa Rosa Division	Rancho Division	Santa Rosa Division
3/4 Inch	\$2,601	\$3,503	\$7,659	\$8,561
1 Inch	3,909	5,413	8,918	10,422
1-1/2 Inch	7,521	10,522	12,570	15,571
2 Inch	9,203	12,956	14,423	18,176
2 Inch Turbine	11,246	16,052	16,418	21,224
3 Inch				
4 Inch				
6 Inch				
8 Inch				

BASED UPON DETAILED ESTIMATE

**Note:** Meter Installation fees are on a deposit basis. If installation costs exceed the deposit amount, the customer will be billed for the difference.

# Zones of Benefit

## Santa Rosa Division

<b>ZONE 1</b> - (Updated 7/99)	\$390/Acre
Contract #1 - (6/13/72)	\$100/Acre
Contract #2 - (11/13/72)	\$118.40/Acre
Contract R-1 - (10/16/73)	\$123.70/Acre
Contract R-2 - (10/16/73)	\$123.70/Acre
Contract R-3 - (10/16/73)	\$123.70/Acre
Contract #4 - (10/16/73)	\$123.70/Acre
Contract #5 - (7/25/74)	\$123.70/Acre
Via Barranca (PM 13421) (12/15/88)	\$225/Acre
Calle Corto Line Extension (10/1/04)	
2/10511 — \$6,627.68 + 4.75% Interest	
2/6958 — \$4,551.69 + 4.75% Interest	
3/6958 — \$5,462.98 + 4.75% Interest + Zone 1/Contract 1	
4/6958 — \$9,207.29 + 4.75% Interest	
<b>ZONE 2</b> - (Updated 7/1/08)	\$4,138/Acre
Contract # 1 - (7/29/74)	\$270/Acre
Eagles Nest - (1/12/09) Plus Zone of Benefit Fees	
935-400-004—\$35,823.14 + 3.25% Interest	
935-400-023—\$22,457.60 + 3.25% Interest	
935-400-026—\$34,985.54 + 3.25% Interest	
935-400-025—\$37,912.33 + 3.25% Interest	
<b>ZONE 3</b> —(Updated 7/1/08)	\$3,611/Acre
Contract #1A— (10/16/73)	\$288/Acre
Contract #6— (7/14/74)	\$288/Acre
Contract #7— (10/23/75)	\$350/Acre
Corte Bonito - (5/19/03) Plus Zone of Benefit Fees	
933-030-019 — \$6,925.76 + 4.2% Interest	
933-030-020 — \$6,925.76 + 4.2% Interest	
933-030-012 — \$12,733.58 + 4.2 % Interest	
933-030-014 — \$6,737.13 + 4.2% Interest	
<b>ZONE 5</b> — (Updated 7/1/08)	\$3,192/Acre
<b>ZONE 7</b> — (Updated 7/1/08)	\$3,606/Acre
<b>ZONE 8</b> — (Updated 7/1/08)	\$5,598/Acre
Sunset View Circle - (1/10/06) Plus Zone of Benefit fees	
932-330-062— \$13,021+ 7.25% Interest	

# Zones of Benefit cont.

## Rancho Division

### MINI ZONES

RC-A	\$686/Acre
Commercial Frontage Fee	\$22/Frontage Foot (100 foot maximum \$2,200)
Multi-Unit Frontage Fee	\$16.50/Frontage Foot (100 foot maximum \$1,650)

## Secondary Facility Reimbursement Contracts

Calle Campo - (11/29/12) 951-170-024—3/20307—\$15,817.01 + 3.25% Interest	Via Estado Line Ext. - (4/19/04) 3/10473—\$11,831.51 + 4% Interest 2/18307—\$12,043.63 + 4% Interest 3/18307—\$12,538.58 + 4 % Interest
Calle Cedral Line Ext. - (12/1/04) 2/22610—\$11,336.30 + 4.75% Interest 3/18610—\$6,518.37 + 4.75% Interest 3/15076—\$7,538.62 + 4.75 % Interest 4/15076—\$6,801.78 + 4.75% Interest	Via Del Oso Line Ext. - (4/19/04) 2/18192—\$4,259.11 + 4% Interest 3/18192—\$4,963.00 + 4% Interest For 1/5023—\$2,982.57 + 4% Interest
Colleen Way - (5/7/07) 942-090-011—Por Par F-16—\$54,344.02 + 8.25% Interest	Due on previous partial ext. (no interest) 2/18192—\$787.52 3/18192—\$972.13 4/5023—\$3,963.28
Pauba Road Line Ext. - (09/1/07) + 8.25% Interest 945-090-003—3/8840—\$41,952.56 945-090-010—1/15977—\$10,210.14 945-090-011—2/15977—\$10,210.14 945-090-012—3/15977—\$28,709.70 945-090-013—1/22602—\$11,625.41 945-090-014—2/22602—\$11,625.41 945-090-009—4/12293—\$37,908.94 945-090-007—2/12293—\$21,431.19 945-090-008—3/12293—\$22,846.45 945-110-002—3/8455—\$25,676.99 945-110-003—4/8455—\$25,575.90	John Warner Road - (1/3/05) 3/8571—\$51,705.36 + 4.75% Interest
Shiraz Way / DePortola Road (08/31/15) 927-630-009—2/5008—\$58,237.46 + 3.25% Interest 927-630-012—3/5008—\$55,179.30 + 3.25% Interest	
Via Bella Vita Line Ext.—(11/11/09) 943-040-002—2/15902—\$19,262.10 + 3.50% Interest 943-040-004—4/15902—\$19,262.10 + 3.50% Interest	

# Taxes, Assessments and Facilities Fees

## **WATER:**

### Ad Valorem Assessment:

Rancho Division—\$0.30 per \$100 of assessed value on land only

Santa Rosa Division—\$0.50 per \$100 of assessed value on land only

### Standby Charge:

#### **Santa Rosa Division Water:**

Area 1: Parcels *with* a water meter shall be charged: \$69.92 per acre or parcel if less than 1 acre;

1A: Parcels without water service shall be charged \$69.92 per acre or per parcel if less than one acre for the first 40 acres, and \$62.10 per acre for the remaining acres.

Parcels within this category either front water facilities or have water service

Area 2: Parcels *without* a water meter shall be charged \$48.00 per acre or per parcel if less than one acre.

Parcels within this category require a secondary facility line extension.

Area 3: Parcels *without* a water meter shall be charged \$23.50 per acre or per parcel if less than one acre.

Parcels within this category require the extension of primary facilities.

### Fire Service Assessment:

Parcels requiring more than a residential (1000 gpm) fire flow requirement, are charged \$40.00 per acre (or per parcel if less than (1) acre).

### Wastewater:

#### **Santa Rosa Water Reclamation Facility:**

##### **Improvement District No. 2**

Parcels shall be charged \$28.50 per acre or per parcel if less than an acre on all land that has not paid a capacity fee as of March 1, 2017.



# Glossary of Terms

**Agency Agreement:**

Signature is required prior to obtaining water service. It assigns the management of the groundwater resource to the District, for the benefit of all District customers.

**Annexation:**

Properties that are outside the (current District) boundaries that desire service from RCWD must apply for annexation. Staff review and RCWD Board approval must be obtained before the filing with LAFCO can be started. Resolutions and other proceedings follow approval.

**Approved Double Check Assembly, Plan Check & Inspection:**

In many commercial developments, the fire department requires on-site fire protection systems to be installed. Because of the high volume and flow rates required, these systems are separate from the domestic lines and usually not metered. The State Department of Health requires that the public system be protected from possible backflow from these systems. Therefore, a backflow prevention device, referred to as an "approved double check assembly" is required. The design of this facility must be submitted for District review and approval. Approved double check assemblies range in size from 4" to 10." The District inspects the installation in the same manner as line extensions.

**Assessment District:**

The legal proceedings of an assessment district may be used when the property owner is not able to finance the cost of extending pipelines. Upon receipt of a written request and deposit from the owner, the District sends a questionnaire to all owners within the area benefited by the pipeline. Assessed values, delinquency of property tax, presentations to the District Board of Directors, Engineer's Report, etc. are some of the tasks included. If a cost estimate has not been performed or is more than six (6) months to one (1) year old, one will have to be completed or updated. The District's Board of Directors has established a policy that the minimum size for an assessment district to proceed is

**Assessments on Property Tax Bills****Ad Valorem Assessment:**

This assessment is based upon the assessed value of land only, and is used to pay debt service on water improvement bonds which funded capital facilities benefiting the District customers.

**Fire Service Assessment:**

Parcels requiring more than a residential (1,000 gpm) fire flow requirement are assessed this acreage charge for special fire service benefits. The charge offsets the capital expenditures of District facilities constructed to provide adequate fire flow.

**Wastewater Assessment:**

Properties benefiting from either the Joaquin Ranch Treatment/Improvement District No. 2 or the Santa Rosa Water Reclamation Facility Improvement District these are assessed a charge based on equivalent dwelling units or per acre foot. This charge helps offset the cost of maintenance and operation of this plants.

**Water Standby Assessment:**

This assessment is a fixed charge based upon the estimated benefit from water facilities constructed to meet water supply demands. As with the Ad Valorem Assessment, this assessment is used to service debt, which was incurred in connection with the construction of water facilities. It is the policy of the Rancho California Water District that fees and charges will be collected from the customer or landowner benefiting from facilities or services, and the standby assessment is an attempt to achieve such equity.

**Construction Water Meter:**

A meter temporarily installed on a fire hydrant for delivery of water for earthmoving or construction only. Relocation is performed by District staff only.

**Cost Estimate:**

Upon receipt of a written request and deposit from the owner, the District will prepare an engineer's estimated cost of providing water or sewer service. RCWD provides the primary system of wells, pumps, storage and large diameter pipelines. Secondary facility waterline extensions are the responsibility of the properties receiving direct benefit.

**Double Check:**

A backflow device installed on all meters without a regulator pressure (RP) device.

**EDU:**

Equivalent dwelling unit.

**Fee for Service Policy:**

In order to ensure that the cost of special services (which benefit specific customers) are not charged to the water customer, the District has established a Fee for Service Policy.

Under the Fee for Service Policy, the cost of specific services are charged to benefiting customers on a fee or deposit basis.

**Line Extension Inspection - Design Approval/Plan Check:**

The property owner selects an independent contractor for the installation of water and sewer line extension. The District *does not* provide contract management or owner representation; however, since the District ultimately accepts the line into its system, periodic inspection of the work and materials is performed by District staff. The pipeline becomes District-owned and maintained upon completion and acceptance.

**Meter Installation - Drop In:**

This type of installation occurs when the meter lateral has already been installed (generally subdivision), and is on a deposit basis. If installation cost exceeds the deposit amount, the customer will then be billed for the difference.

**Meter Installation - Full:**

To obtain water service, the installation of main line tap, lateral to property line or edge of easement, meter, box, etc. are required. Full meter installations are on a deposit basis and, if actual installation costs exceed the deposit amount, the customer will be billed for the difference.

**Meter Relocation Deposit:**

When a temporary remote meter is granted, the potential exists for eventual meter relocation by the District from original site to the actual property served. This deposit offsets the estimated expense of relocating the meter and lateral installation at today's cost.

**PR:**

The abbreviation for a pressure regulator which is the hardware required to be installed upstream of the meter when the main line pressure exceeds 150 psi (pounds per square inch).

**Plan Check:**

The District reviews and approves drawings for improvements to the water/sewer system to ensure conformance of design and materials with the standard drawings.

The first submittal would require the following:

- 3-Sets Water Construction Drawings
- 1-Set Sewer Construction Drawings
- 1-Set Street Improvement Drawings or Grading Plan
- 1-Set Master Plan of Tract (If applicable)
- 1-Set Tentative Tract Map
- 1-Copy Conditions of Approval
  - GPM Fire Flow
- 2-Copies Hydraulic Analyses
  - Plan Check Deposit

**RP:**

The abbreviation for reduced pressure principle assembly (RP) which is the hardware required by the Health Department to prevent backflow of water from the customer's water piping system when conditions on the property exist that may introduce contamination into the water supply. Example, injection of fertilizer, commercial properties, etc. (Ordinance No. 2009-10-1).



**Recycled Water:**

As defined in Title 22, Division 4, Chapter 3, Environmental Health, of the California Code of Regulations (Code), means water which, as a result of treatment of wastewater, is suitable for direct beneficial use or a controlled use that otherwise would not occur; such treatment of wastewater having been accomplished in accordance with the criteria, including the level of constituents in combination with the means for assurance of reliability, as set forth in the Code.

**Reimbursement Contract:**

An acreage charge for property that receives service from a water main previously financed and installed by a private owner.

**Remote Meter - Permanent:**

When conditions exist whereby the District does not foresee the requirement for a line extension to the property to be served (three (3) parcels or less), the customer may request installation of the meter off main line. An application is required to process such a request.

**Remote Meter - Temporary:**

A full meter installation preceding the construction of a secondary facility line abutting the owner's property. An agreement must be signed and recorded with the County of Riverside. All other District charges must be paid before the temporary remote meter can be approved.

**Secondary Effluent:**

Wastewater which has been treated by gravity sedimentation to remove settleable solids remaining after the biological treatment process.

**Sewer Lateral Hookup/Inspection:**

The final connection of customer's sewer lateral at the property line to the District's sewer collection main line requires inspection and acceptance by the District.

**Standard Specifications:**

Written description of design and material standard drawings for water/sewer pipeline, appurtenances and installation.

**Tertiary Effluent:**

Secondary effluent which has been disinfected and filtered. Allowable uses include body contact and irrigation of human food crops.

**Topographical Maps:**

The District maintains topographical originals obtained from various aerial photographic surveys.

**Un-metered Water:**

Temporary hookup reserved for subdivision "in tract" connection to water system in lieu of the meter during construction of residence. (see monthly service charge.) The use of un-metered water is restricted for construction related activities for the un-metered location such as dry-wall and the testing of plumbing. Use of un-metered water for the resident or landscaping is prohibited.

**Water Supply Assessment:**

Senate Bill 610 and Senate Bill 221 amended state law, effective January 1, 2002, to improve the link between information on water supply availability and certain land use decisions made by cities and counties. SB610 and SB 221 are companion measures which seek to promote more collaborative planning between local water suppliers and cities and counties. Both statutes require detailed information regarding water availability (water supply assessment) to be provided to the city and county decision makers prior to approval of specified large development projects. Both measures recognize local control and decision making regarding the availability of water for projects the approval of projects. The final product is a report that identifies whether sufficient water supplies exist for a specific project.

**Wastewater Treatment Capacity Fee/\*EDU Fee:**

The amount charged for the purchase of capacity in the RCWD sewage treatment and collection system. The fee is based on the total EDU's.

**Water Capacity Fee:**

The amount charged for the purchase of capacity in the RCWD water system. Fee is based upon the rated maximum operating flow for the size of meter required.

**Will Serve Letter:**

A conditional commitment by the District to provide water, sewer service or fire flow. Subject to completion of all financial arrangements and conditions of service

**Zone of Benefit:**

An acreage charge in the Santa Rosa Division for installation by RCWD of the secondary water system to all 20-acre parcels. Parcel splitting that results in less than 20-acre size may require additional secondary line extension financed by the property owner.

*\*EDU means equivalent dwelling unit based upon the facility size and type of use.*

# Billing Related Information

**Account Set Up Fee:**

A one-time charge by the District when a new account is opened.

**Delinquent Charge:**

A delinquent charge of \$10.00 or 10%, whichever is greater, will be applied to an unpaid balance 30 days from the date billed. All remaining unpaid balances will continue to receive a 1.5% monthly charge.

**Energy Rate:**

The cost of energy generated by the pumping of water to various pump zones is recovered via an energy surcharge per hundred cubic feet.

**Evapotranspiration (ET):**

Term used to describe the sum of evaporation and plant transpiration from the Earth's land surface to atmosphere.

**Fire Hydrant Meter Location Penalty:**

Fire Hydrant Construction Meters are installed, relocated and removed by District staff. If the lock is cut and the meter is moved independently by the customer, a penalty charge will be levied.

**Fire Service Charge:**

A monthly charge assessed commercial and/or industrial properties to cover the incremental maintenance and operating cost of the District related to providing additional fire flow capacity.

**HCF:**

Hundred cubic feet - Billing units are expressed in Hundred Cubic Feet (HCF). One HCF is equal to 748 gallons of water. 748 gallons (or 1 HCF) is equivalent to 150 (5) gallon water bottles.

**Lock Off:**

If an account's billing remains unpaid for 45 days, a lock off notice will be provided via mail, telephone or a "door hanger". This is a final notice and must be paid within 48 hours to avoid having the water service terminated.

**Transfer Account Fee:**

Amount charged to the existing account when the account is changed.

**Unlock:**

After the customer has paid the total amount due the process of restoring service and removing the lock from the meter is initiated. The unlock charge after normal business hours is higher than during the business day.

**Water Rate (Account or User Type):**

RCWD currently serves water at domestic, agricultural, combined agricultural/domestic and commercial industrial rates. Classification is based on the use of the property being served.

**Water Service Charges:**

This is defined as the charge to offset the "ready to serve" cost incurred by the District regardless of the volume of water sold. Represents fixed costs such as meter reading/billing, well and booster pump monthly standby electric charges, general administration costs such as telephone, etc.

