



**Rancho  
Water**



## INTRODUCING RANCHO CALIFORNIA WATER DISTRICT'S NEW HOT WATER RECIRCULATING PUMP REBATE PROGRAM

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Through its water conservation programs, Rancho California Water District (RCWD) strives to provide its customers with tools to save water and money on their water service bills. Currently, RCWD is offering a \$50 rebate on hot water recirculating pumps (HWRP/pump).

A HWRP will give you instant hot water, reducing water wasted down the drain waiting for hot water to arrive. This rebate program is being offered on a first-come, first-served basis and is effective until funding is exhausted or the program is discontinued. Before purchasing or installing your pump, please read the program terms and conditions on the attached rebate application. Once your pump is installed, send your completed application, the original sales receipt, and a picture of the installed pump to RCWD. **Submission of a photocopy of your sales receipt, or submissions that do not include a photo of the installed device, will result in your application being rejected and returned to you.** Your original sales receipt will be returned to you at your request if you provide a self-addressed, stamped envelope.

Once your application has been received, RCWD may contact you to complete the application process. In some cases, a site visit, to verify installation of the pump, will be conducted. Following approval of your rebate application, RCWD will credit \$50 to your water service account. As it may take up to 90 days for the rebate to appear on your account, please pay your complete statement balance until the credit appears.

Thank you for joining Rancho California Water District in its ongoing water conservation efforts. Should you have any additional questions, please contact me at 951-296-6917.

Sincerely,

**RANCHO CALIFORNIA WATER DISTRICT**

Nikki Reedy  
Water Use Efficiency Specialist



**Rancho California Water District**  
 42135 Winchester Road  
 Temecula, California 92590  
 (951) 296-6900

**REBATE AMOUNT = \$50**

**Residential Hot Water Recirculating Pump (HWRP) Rebate Application**

**Please read this application carefully and fill out completely:**

Tracking Number: C06-204-\_\_\_\_\_  
 (for RCWD's use only)

Billing Name: \_\_\_\_\_ Account #: \_\_\_\_\_  
 Address: \_\_\_\_\_ Service Address: \_\_\_\_\_  
 City, State, Zip: \_\_\_\_\_ City, State, Zip: \_\_\_\_\_  
 Daytime Phone \_\_\_\_\_ Evening Phone No.: \_\_\_\_\_  
 Email Address: \_\_\_\_\_

Manufacturer	Model Name	Model Number	Purchase Date
Name of Store Where Purchased	Store Location (City Only)	HWRP COST (before tax)	

**PROGRAM TERMS AND CONDITIONS**

- The HWRP Rebate is limited to RCWD residential customers who are current retail water customers
- Eligibility is limited to one HWRP rebate per service address
- The HWRP must be installed at the RCWD customer's service address
- The applicant must be the account holder listed on the RCWD water service account
- The rebate is offered on a first come, first served basis and is effective until funding runs out or the program is discontinued
- Submission or possession of an application does not guarantee receipt of a rebate
- RCWD is not responsible for receipts or paperwork lost in the mail
- The Applicant agrees and understands that RCWD does not guarantee that the installation of a hot water recirculating pump will result in monthly or annual water savings as water consumption varies by season and by both indoor and outdoor practices
- RCWD does not warrant, endorse, or assume liability for the quality, performance, or safety of the purchased HWRP
- The applicant agrees to hold harmless RCWD, its directors, officers, and employees against loss, damage, expense, and liability resulting from the loss, destruction, or damage to property arising out of or in any way connected with the HWRP or its installation
- The applicant agrees and understands that the rebate may be credited toward any delinquent water bill for which the customer is responsible whether the account(s) is(are) open or closed
- RCWD is not responsible for statements or promises made by employees of the store from which a HWRP is purchased
- The applicant is responsible for meeting all program requirements and for checking with state/county/city governments and common interest development (associations), if any, in the area regarding local conditions, restrictions, codes, ordinances, rules, and regulations prior to purchase and/or installation
- An original unaltered dated sales receipt, listing the make and model numbers, MUST accompany this application. PHOTOCOPIES WILL NOT BE ACCEPTED. If you would like your original receipt returned, please include a self-addressed, stamped envelope
- A photo of the installed HWRP must accompany this application and store receipt
- The applicant agrees and understands that RCWD or its representatives reserve the right to inspect the installation of the HWRP before or after the rebate credit is applied to the applicant's water bill
- The applicant understands that RCWD will reject applications if any or all of the above listed conditions are not met
- Once your application has been received, it may take up to 90 days for the rebate to appear as a credit on your account

**Read all program terms and conditions carefully BEFORE purchasing a hot water recirculating pump**

**Applicant Signature is Required Below**

**By signing this application, I agree that I have read, and will follow, the terms and conditions as outlined above**

\_\_\_\_\_ Daytime Phone \_\_\_\_\_  
*Print Applicant Name*

\_\_\_\_\_ Date \_\_\_\_\_  
*Applicant Signature*